


FIG. 1

**Catholic Charities**

Thursday, October 11, 2001  
Dave Butz/Developer  
Program: Christopher Place  
Log Off/Change Password

Participant Info

Participant Activity

Reports

My Work

Administration

**Add Participant**

Name:

Social Security Number:

Date of Birth:

Phone Number: (  )

Fig. 2





Thursday, October 11, 2001  
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## Record Efforts (You have 60 minutes to complete and submit your case notes)

### Select Form Mode

☐ Add/Close Participant Barriers

☐ Work Against Barriers

☒ Work Toward Progress

### Work Toward Progress

Name: create me

SSN: 999-99-9999

Contact Type:

career path/employment planning

Contact Location:

Client Home

Time Spent on Contact (minutes):

Date of Next Update:

Oct 26 2001

Notes:

Submit

Fig. 4



## Add/Close Participant Barriers

☒ Add New Participant Barrier

Name: Anthony

CSN: 98-86

## Select New Barriers:

Literary

Select Initial Barrier Severity:

### Minimal

**Contact Location:**

Client Home

Time Spent on Contact (minutes):


Date of Next Update:

Oct 26 2001

## Notes:

**Submit**

Fig. 5

**Catholic Charities**

Thursday, October 11, 2001  
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Log Off | Change Password

Participant Info

Participant Activity

Reports

My Work

Administration

Update Participant Previous Employment

View Employment History

SSN: 999-99-9999

Name: erase me

Company:

Job Title:

Hourly Rate (\$):

Hours Per Week:

Start Date:

End Date:

Reason For Leaving:

Add Previous Employment

Fig. 6

# **Social Solutions Data Model: Relationships**

**Name: Relationship Name**

**Parent: Parent Table Name**

**Child: Child Table Name**

**Column: Column Name**

**Name: FK\_ClientBarriers\_Barriers**

**Parent: Barriers**

**Child: ClientBarriers**

**Column: BarrierID**

**Name: FK\_ClientHistories\_BarrierSeverities**

**Parent: BarrierSeverities**

**Child: ClientHistories**

**Column: BarrierSeverityID**

**Name:FK\_ClientChildren\_ChildRelationshipType**

**Parent: ChildRelationshipType**

**Child: ClientChildren**

**Column: ChildRelationship**

**Name: FK\_ClientHistories\_ClientBarriers**

**Parent: ClientBarriers**

**Child: ClientHistories**

**Column: ClientBarrierID**

**Name: FK\_Clients\_ClientCriminalDisposition**

**Parent: ClientCriminalDisposition**

**Child: Clients**

**Column: CriminalDispositionType**

**Name:**

**FK\_Clients\_ClientEmploymentFOFTypes**

**Parent: ClientEmploymentFOFTypes**

**Child: Clients**

**Column: EmploymentFOF**

**Name: FK\_Clients\_ClientI9LicenseTypes**

**Parent: ClientI9LicenseTypes**

**Child: Clients**

**Column: I9LicenseType**

**Name:**

**FK\_Clients\_ClientMilitaryDischargeTypes**

**Parent: ClientMilitaryDischargeTypes**

**Child: Clients**

**Column: MilitaryServiceDischargeType**

**Name: FK\_ClientTestScores\_Clients**

**Parent: Clients**

**Child: ClientTestScores**

**Column: SSN**

**Name: FK\_ClientHistories\_Clients**

**Parent: Clients**

**Child: ClientHistories**

**Column: SSN**

**Name: FK\_ClientAddictions\_Clients**

**Parent: Clients**

**Child: ClientAddictions**

**Column: SSN**

**Name: FK\_ClientBarriers\_Clients**

**Parent: Clients**

**Child: ClientBarriers**

**Column: SSN**

**Name: FK\_ClientChildren\_Clients**

**Parent: Clients**

**Child: ClientChildren**

**Column: SSN**

**Name: FK\_Clients\_ClientSourceOfIncome**

**Parent: ClientSourceOfIncome**

**Child: Clients**

**Column: SourceOfIncome**

**Name:**

**FK\_ClientUpdates\_ClientUpdateReasons**

**Parent: ClientUpdateReasons**

**Child: ClientUpdates**

**Column: ClientUpdateReasonID**

**Name:**

**FK\_ClientHistories\_ContactLocations**

**Parent: ContactLocations**

**Child: ClientHistories**

**Column: ContactLocationID**

**Name: FK\_ClientHistories\_ContactTypes**

**Parent: ContactTypes**

**Child: ClientHistories**

**Column: ContactTypeID**

**Name: FK\_ClientAddictions\_DrugOfChoice**

**Parent: DrugOfChoice**

**Child: ClientAddictions**

**Column: AddictionID**

**Name: FK\_EmployeeMessage\_Employees**

**Parent: Employees**

**Child: EmployeeMessage**

**Column: EmployeeID**

**Name: FK\_ClientUpdates\_Employees**

**Parent: Employees**

**Child: ClientUpdates**

**Column: EmployeeID**

Fig.

7A

Name: FK\_ClientHistories\_Employees  
 Parent: Employees  
 Child: ClientHistories  
 Column: EmployeeID  
 Name: FK\_Messages\_Employees  
 Parent: Employees  
 Child: Messages  
 Column: EmployeeID  
 Name: FK\_EmployerHistories\_Employees  
 Parent: Employees  
 Child: EmployerHistories  
 Column: EmployerID  
 Name: FK\_Employees\_EmployeeTypes  
 Parent: EmployeeTypes  
 Child: Employees  
 Column: EmployeeType  
 Name:  
 FK\_EmployerHistories\_EmployerContactLocation  
 Parent: EmployerContactLocation  
 Child: EmployerHistories  
 Column: ContactLocationID  
 Name:  
 FK\_EmployerHistories\_EmployerContactType  
 Parent: EmployerContactType  
 Child: EmployerHistories  
 Column: ContactTypeID  
 Name: FK\_ClientEmployment\_Employers  
 Parent: Employers  
 Child: ClientEmployment  
 Column: EmployerID  
 Name: FK\_EmployerHistories\_Employers  
 Parent: Employers  
 Child: EmployerHistories  
 Column: EmployerID  
 Name:  
 FK\_ClientEmployment\_EmploymentStatuses  
 Parent: EmploymentStatuses  
 Child: ClientEmployment  
 Column: EmploymentStatus  
 Name: FK\_Clients\_Ethnicities  
 Parent: Ethnicities  
 Child: Clients  
 Column: Ethnicity  
 Name: FK\_Clients\_Genders

Parent: Genders  
 Child: Clients  
 Column: Gender  
 Name: FK\_Clients\_MaritalStatuses  
 Parent: MaritalStatuses  
 Child: Clients  
 Column: MaritalStatus  
 Name:  
 FK\_ClientEmployment\_MedicalBenefitsAvailability  
 Parent: MedicalBenefitsAvailability  
 Child: ClientEmployment  
 Column: MedicalBenefitsAvailabilityID  
 Name: FK\_EmployeeMessage\_Messages  
 Parent: Messages  
 Child: EmployeeMessage  
 Column: MessageID  
 Name: FK\_Clients\_MilitaryBranch  
 Parent: MilitaryBranch  
 Child: Clients  
 Column: MilitaryBranch  
 Name:  
 FK\_Placements\_PlacementRejectionReasons  
 Parent: PlacementRejectionReasons  
 Child: Placements  
 Column: RejectionReason  
 Name: FK\_Placements\_PlacementTypes  
 Parent: PlacementTypes  
 Child: Placements  
 Column: PlacementType  
 Name: FK\_Placements\_Programs  
 Parent: Programs  
 Child: Placements  
 Column: ProgramID  
 Name: FK\_Employees\_Locations  
 Parent: Programs  
 Child: Employees  
 Column: ProgramID  
 Name: FK\_Locations\_LocationTypes  
 Parent: ProgramTypes  
 Child: Programs  
 Column: ProgramType  
 Name: FK\_Placements\_ReferralSources  
 Parent: ReferralSources



Child: Placements  
Column: ReferralSource  
Name: FK\_Employees\_Roles  
Parent: Roles  
Child: Employees  
Column: Role  
Name: FK\_ClientTestScores\_TestTypes  
Parent: TestTypes  
Child: ClientTestScores  
Column: TestType  
Name:  
FK\_ProgramOutcomes\_WorkActivityTypes  
Parent: WorkActivityTypes  
Child: ProgramOutcomes  
Column: WorkActivityType

Fig. 7C



Thursday, October 11, 2001  
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 Log Off | Change Password

### General Information:

Name: erase me  
 Address:  
 Address:  
 City, State & Zip:  
 Ethnicity:  
 Marital Status:  
 TCA Exhausted: No  
 Source of Income:  
 19 Birth Certificate: No

Date of Birth: 5/25/1936  
 Social Security Number: 999-99-9999  
 Phone Number: 410-999-9999  
 Alternate Number:  
 Gender:  
 Non-Custodial Parent: No  
 Primary Language:  
 19 Social Security Card: No  
 19 Driver's License: No

### Education History:

Education Goal: AA Degree in Accounting  
 Last Year in School: 1977  
 Projected Date for GED: 1/1/900

### Military Service History:

Military Service Entry: 8/3/1979  
 Discharged: Yes  
 Discharge Date: 9/17/1984  
 Branch of Service: Reserve  
 Discharge Type: Honorable

### Criminal History:

Felony Conviction: No  
 Civil Case Conviction: No  
 Probation: No  
 Background Check: Yes  
 Misdemeanor Conviction: Yes  
 Date of Last Conviction: 5/11/1990  
 Disposition: Parole

### Participant's Children:

Child's Name: Count Me  
 Child's Name: Pencil Me  
 Date of Birth: 4/14/1988  
 Date of Birth: 3/11/1986

Fig. 8

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Participant Info Participant Activity Reports My Work Administration

## Review Work for John

My Work for All Dates

Participant Statistics	Work Activity Statistics	Employer Statistics
Distinct Participant Contacts: 13	Programs Conducted: 1	Distinct Employer Contacts: 0
Total Participant Contacts: 49	Program Types: 1	Total Employer Contacts: 0
Total Contact Time(hh:mm): 28:00		Total Contact Time(hh:mm):
Average Contact(hh:mm): 0:42		Average Contact(hh:mm):

Participants

Work Types

Program Placements:

Program Placements

Total Program Placements: 1

Job Placements:

Total Job Placements: 0

Fig. 9

Catholic Charities Report

# Personal Employment Plan

009-90

Colin

Barrier	Job Satisfaction	Date Recorded:	9/26/2001	Contact Location	4
Current Severity:	Severe	Update Expended	10/11/2001	Contact Duration:	120 (Minutes)

Note: Colin came in on 9-12-01 and completed application and met 1 on 1 : gave some suggestions of HCH/DSS. Arranged to meet next week; however, he did not return. Came back today on 9-26; discussed options of shelter, determining where he wants to go, training, getting counseling, ect. Gave him list of shelters to call and told him that he could utilize our phone in early am. Gave him directions to dSS too. Encouraged him to return for our assistance. Became emotional during meeting: crying.

## Barrier Statistics:

Number of Contacts for this Barrier:	1
Total Time Spent on this Barrier:	120 2.0 (Hours)

## Client Statistical Summary:

Total Contacts For Client's Barriers:	1
Total Time Spent on Barrier Reduction:	120 2.0 (Hours)

Fig. 10



# Efforts to Outcomes:

Students in the system for at least 6 months who had more than 2 hours of "Retention" conversations with a casemanager

LastName	FirstName	Possible Months Employed	Total Months Employed	Total Number of Contacts	Total Duration of Contacts	Total Duration of "Retention" Contacts
Bran	Ma	12	12	153	5715	1590
Broo	Do	10	7	122	2870	355
Dean	St	7	7	43	1025	850
Dors	La	12	8	47	1105	315
Ferra	Ja	12	12	53	785	250
Hunt	Jo	11	6	52	745	245
Jack	Ken	12	11	142	5346	635
John	Za	12	11	81	1655	1255
<b>Job Retention Rate:</b>		81.46%	Average Contact:	3368.	Minutes	15

Overall Job Retention Rate of 96 students served at least 6 months: Page 2 of 2

Average "Retention" Contact: 512.1 Minutes

Fig. 11

# Barrier Reduction Report

Last Name	First Name	Barrier	Efforts Against Barriers		Severity Reduction	Start Date	Time in Program	
			Duration	Frequency			Days	Weeks

## Say Yes to Success

Richard	Wilbert	Drug Problems	275 min.	5	2	9/3/2001	38	5.4285
Richard	Wilbert	Criminal Record	147 min.	5	1	9/3/2001	38	5.4285
Richard	Wilbert	Have Care, No Driver's	120 min.	1	1	9/3/2001	38	5.4285

## Vendor Summary Information:

Successful Client Barrier Reductions:

3

Total Work Against Client Barriers:

542 Minutes 9.0333 Hours

Number of Client Contacts:

11

## VCRMS

Travis	Wayne	Children Need Shots and Exam for Child Care	165 min.	3	1	3/16/200	209	29.857
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## Vendor Summary Information:

Successful Client Barrier Reductions:

1

Total Work Against Client Barriers:

165 Minutes 2.75 Hours

Number of Client Contacts:

3

## WorkForce Solutions

Clarence	Van	Dental Problems	75 min.	2	2	2/2/2001	251	35.857
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## Vendor Summary Information:

Successful Client Barrier Reductions:

1

Total Work Against Client Barriers:

75 Minutes 1.25 Hours

Number of Client Contacts:

2

## Overall Summary Information:

Successful Client Barrier Reductions:

5

Total Work Against Client Barriers:

782 Minutes 1.25 Hours

Number of Client Contacts:

16

Fig. 12

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